

IWFM Level 4 Qualification Specification

Unit FM4.18: Understanding space management for facilities managers

The assessment criteria form part of the unit and specify the standard that a learner is expected to meet to demonstrate that the learning outcomes within the unit have been achieved. The additional guidance, which is shown in brackets and italics alongside the assessment criteria, does not technically form part of the unit, in that it is not included in the reference version of the unit shown by the Register of Regulated Qualifications. The additional guidance is provided to illustrate how the assessment criteria might be interpreted. The IWFM will generally expect assessors to interpret the assessment criteria as described, or to an equivalent level of demand.

Aim of the unit:

This unit enables learners to develop their understanding of the strategies and objectives of space management including the management of changes in the use of accommodation and emerging new developments within a facilities management context.

Title:	Understanding space management for facilities managers
Level:	4
Credit value:	3
Learning outcomes	Assessment criteria
<i>A learner when awarded credit for this unit will:</i>	<i>Assessment of this learning outcome will require a learner to demonstrate that they can:</i>
1. Understand how to develop a strategy for space allocation in buildings	<p>1.1 Describe the rationale behind the development of strategies for space allocation <i>(using example/s from the learner's own experience and/or case studies, and including cost considerations as well as issues such as optimal use of assets, employee retention, environmental impact and company brand)</i></p> <p>1.2 Explain the principles of space allocation and space management <i>(including reference to factors such as space to perform tasks, adequate through routes, clear exit routes, adequate light & ventilation, reflecting/rewarding rank)</i></p> <p>1.3 Explain the relationship between space allocation and the relevant legislation and its impact on facilities management <i>(supporting</i></p>

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	<i>the explanation with examples of current legislation rather than attempting to develop an exhaustive list)</i>
2. Understand the impact of structure and services	2.1 Explain the implications of structure and services on space use <i>(using example/s from the learner's own experience and/or case studies)</i>
3. Understand how to prepare briefs for space layouts	<p>3.1 Explain the relationship between space allocation and the operational requirements of customers <i>(supporting the explanation with example/s from the learner's own experience and/or case studies, and including how space can be used to help or hinder occupational synergies, efficient working and organisational aspirations)</i></p> <p>3.2 Describe the technology available to assist in planning and managing space and the scope and limits of its capabilities. <i>(providing example/s of available tools and showing how they help address the challenges of churn)</i></p>
4. Understand how to programme and manage changes in accommodation	<p>4.1 Explain the processes that Facilities Managers should follow when changes in accommodation are being planned and implemented and communicated to customers and others <i>(including an overview of how general project management processes are applied in such cases, and the relevant channels of communication)</i></p> <p>4.2 Explain the objectives that Facilities Managers should consider when changes in accommodation are being planned and implemented <i>(supporting the explanation with example/s from the learner's own experience and/or case studies, and relating the objectives to cost, time, quality and compliance requirements)</i></p>

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5. Understand new developments in the use of space	5.1 Explain the current and emerging innovative ways of using building space and what that means for facilities management (<i>providing an overview of emerging patterns of working and their implications for facilities management, by reference to current journals and recommendations for best practice</i>)	
Unit expiry date	31 December 2024	
Unit reference number	R/601/1730	
Link to National Occupational Standards	FM416	
FM Professional Standards reference	FM functional area:	FM functional area component:
	Business Continuity and Compliance	Compliance
	Property Portfolio Management	Space Management

Resources:

Facilities Management and the Business of Space by Wes McGregor and Danny Shiem-Shin Then
 The Power of Color: Creating Healthy Interior Spaces (Construction Business & Management Library) by Sara O. Marberry and Laurie Zagon
 FM World - www.fm-world.co.uk
www.IWFM.org.uk
 Facilities Management Journal - <http://www.fmj.co.uk/>