



Introducing & Leading Change in FM

2-day course

Aim

Senior facilities managers will be familiar of the need to respond to organisational change, but they also have the opportunity to contribute to decisions on how change is planned. So whilst organisational change traditionally impacts on the FM strategy and how it supports the core business, this interactive two-day course will enable you to influence the development of change by planning and leading change.

Objectives

By the end of the programme you will be able to:

- Review organisational change and plan a strategy for change
- Lead the process of change and achieve the vision
- Sell the vision in terms of what the change aims to achieve in the context of facilities management
- Understand workforce planning and how to take difficult decisions in relation to performance
- Support people through the process of change and create a learning environment for the workforce
- Understand the issues and benefits of having a diverse workforce

Programme

DAY 1

0830 Registration, tea, coffee on arrival

0900 Welcome & Introduction

0915 Why Facility Managers are Change Managers

1000 The Effects of Change on Organisations and People

1015 The Business Case for Change

1030 Tea and coffee

1045 Models, Best Practice and Theories in Change Management

1230 Lunch

1330 Models, Best Practice and Theories in Change Management (Cont'd)

1500 Tea and Coffee

1530 Planning for Change

1615-1645 Optional Session:

Tuition for BIFM Level 6 Qualification Units:

FM6.14 Introducing & Leading Change in an Organisation and Managing the Impact on FM (6 credits)

DAY 2

0830 Registration, tea, coffee on arrival

0900 Managing People, Managing Oneself

1000 Transactional Analysis

10.30 Tea and coffee

11.00 Workforce Planning and Performance Fit

1130 Diversity in the Workplace

1230 Lunch

1330 Workplace Culture

1400 Creating Learning Cultures

1430 Creating Teams and Managing the Dynamics

1500 Tea and Coffee

1515 Transparency in HR

1615-1645 Optional Session:

Tuition for BIFM Level 6 Qualification Units:

FM6.08 Human Resource Management in FM (6 credits) and

How do I book?

Telephone: 020 7248 5942

Email: info@quadrilect.co.uk

Website: www.quadrilect.com