



## Managing Remote Teams in Facilities Management

### 1-day course

#### Aim

Significant numbers of workers within FM now work remotely. This covers outsourced workers, home-based contracts or project teams.

This growing trend has led to teams facing new challenges in working apart and yet still needing to achieve goals.

Facilities Managers need to learn new skills to understand and overcome the challenges of the remote worker

This course explores the challenges of managing remote skills and develops the skills to maximize performance and overcome problems in the ever-changing environment of FM

#### Objectives

By the end of the programme you will be able to:

- Understand the problems of managing a remote team in facilities management
- The impact of contract models on team management
- Assess issues around performance management
- Assess the best way to communicate with your team
- Supporting your off site team
- Develop your leadership skills with remote workers
- Supporting your off site team
- Maintaining good performance and managing poor performance

#### Programme

**0845** Registration, tea, coffee on arrival

**0915** Welcome & Introduction

**0930** What is a remote team?

**0945** The growth of remote working

**1000** Contract models and the impact of team working

**1030 Tea and coffee**

**1045 Common pitfalls of Managing remote workers**

**1145 Remote workers' concerns**

**1230 Lunch**

**1330 Developing your leadership style**

**1415 Managing poor performance**

**1440 Using technology to support your team**

**1510 Tea and Coffee**

**1530 Improving your performance of remote teams**

**1615-1645 Review and close**

### **How do I book?**

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