



## FM Operations Framework – ISO41001

### 1-day course

#### Aim

To give delegates an understanding of what ISO 41001: 2018 is, its benefits and an indication of what they would need to do if they wished to implement it.

#### Objectives

By the end of the course you will have an understanding of:

- What is contained within ISO 41001
- What a compliant organisation looks like
- What are the benefits of complying with ISO 41001 even though it is not mandatory
- Helping meet corporate goals including sustainability and cost
- What are the disadvantages of complying with ISO 41001
- The steps required to gain compliance

#### Description

In today's challenging world it is not enough for Facilities Management professionals just to do a good job they have to be able to demonstrate it and quantify it. ISO 41001:2018 provides a framework to allow them to do this in a way that is relevant irrespective of the sector in which their organisation operates or where in the world they are based.

This will help delegates to develop a route map that can allow them to optimise their facilities management operations in a way that aligns more closely with core organisational objectives

#### Content

- What is contained within ISO 41001  
Overview of the key areas and contents of the standard
- What a compliant organisation looks like  
Attributes of compliant organisations  
Examples of compliant organisations
- What are the benefits of complying with ISO 41001 even though it is not mandatory  
Operational benefits  
Financial benefits  
Sustainability benefits

Reputational benefits  
Aligning with your organisations core values

- What are the disadvantages of complying with ISO 41001  
Overview of the disadvantages and how to overcome them
- Route map to gaining compliance  
Understanding your organisation's current state (The FM Healthcheck)  
Strategic vs Tactical vs Operational  
Management information and systems  
Impact on procurement and delivery models

## Programme

08:45 Registration & tea / coffee

09:15 Welcome and Introduction

09:30 What is contained within ISO 41001?

09:50 What a compliant organisation looks like

10:10 The benefits of complying with ISO 41001 – interactive session

10:30 Coffee

10:45 The benefits of complying with ISO 41001 – review of interactive session

11:15 How ISO 41001 aligns with your organisation's core values – interactive session

11:45 Disadvantages of ISO41001 and how to overcome them

12:00 Lunch

13:00 Understanding your current situation – the FM Healthcheck

13:20 Where is your organisation? – interactive session

13:40 Where is your organisation? –review of interactive session

14:00 Strategic Considerations

14:15 Tactical Considerations

14:30 Operational Considerations

14:45 Tea

15:00 Management information and systems

15:30 Impact on procurement and delivery models

16:00 Discussion

16:30 Close

**How do I book?**

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