

Unit FM5.01 Facilities management development and trends

The assessment criteria form part of the unit and specify the standard that a learner is expected to meet to demonstrate that the learning outcomes within the unit have been achieved. The additional guidance, which is shown in brackets and italics alongside the assessment criteria, does not technically form part of the unit, in that it is not included in the reference version of the unit shown by the Register of Regulated Qualifications. The additional guidance is provided to illustrate how the assessment criteria might be interpreted. The BIFM will generally expect assessors to interpret the assessment criteria as described, or to an equivalent level of demand.

(At level 5, the evidence provided by learners to confirm that they meet the assessment criteria should mostly relate to organisations where they have worked or where they are working.)

Aim of the unit:

This unit enables a learner to undertake an analytical overview of the scope and context of facilities management, including the impact of change, development and innovation on facilities management practices.

Title:	Facilities management development and trends	
Level:	5	
Credit value:	6	
Learning outcomes	Assessment criteria	
<i>A learner when awarded credit for this unit will:</i>	<i>Assessment of this learning outcome will require a learner to demonstrate that they can:</i>	
1. Understand how the scope and extent of the facilities management industry has changed	1.1 Review the changes and developments within different aspects of the facilities management function <i>(no additional guidance)</i> 1.2 Analyse the changing contexts in which facilities management services are provided <i>(by reference to specific contexts such as CSR, security, economic pressure & strategy, rather than by trying to develop an exhaustive list)</i> 1.3 Analyse the changing relationships between the facilities management function and other business functions <i>(by reference to specific business functions such as core activity, business continuity, procurement & strategy, rather than by trying to develop an exhaustive list)</i>	

<p>2. Understand the importance of innovation and change in delivering services within facilities management</p>	<p>2.1 Review the relevance and application of the latest developments to the services provided within facilities management. <i>(using example/s from the learner's own experience and/or case studies)</i></p> <p>2.2 Review innovations in office and building space management <i>(no additional guidance)</i></p>	
<p>3. Understand the changing facilities management roles and responsibilities across different organisations</p>	<p>3.1 Analyse the ways in which the key management functions within facilities management are changing <i>(by reference to business drivers, such as cost efficiency, contribution to bottom line, image, risk containment, compliance, sustainability, business continuity)</i></p> <p>3.2 Review the implications of these changes for the various roles and responsibilities that a Facilities Manager could have within different organisations and at different levels <i>(including operational, tactical and strategic levels of management and across public, private and not-for-profit business sectors)</i></p>	
<p>4. Understand the impact of social and economic changes on facilities management</p>	<p>4.1 Analyse the ways in which the principles of corporate responsibility are applied in <i>different facilities management contexts</i>. <i>(no additional guidance)</i></p> <p>4.2 Develop a strategy to ensure these principles are operating within the facilities management function <i>(using an example from the learner's own experience and/or a case study)</i></p>	
<p>Unit expiry date</p>	<p>31st October 2017</p>	
<p>Unit reference number</p>	<p>K/601/1765</p>	
<p>FM Professional Standards reference</p>	<p>FM functional area:</p>	<p>FM functional area component:</p>
	<p>The Role of Facilities Management</p>	<p>Sector Knowledge</p>
	<p>Strategy and Policy Development</p>	<p>Corporate Social Responsibility</p>
	<p>Leadership and Management</p>	<p>Change Management</p>
	<p>Business Support Services Management</p>	<p>Service Innovation</p>

Resources:

Facilities Management: Innovation and Performance by Keith Alexander, Brian Atkin, Jan Bröchner, and Tore Haugen
Infrastructure and Facilities Management by Bev Nutt and Stephen Bennett
Facilities Management Handbook by Frank Booty
Total Facilities Management by Brian Atkin and Adrian Brooks
Facilities Management by Peter Barrett and David Baldry
The Facility Management Handbook by David G. Cotts, Kathy Roper, and Richard Payant
Facility Management Reference Library CD, Second Edition by Ed Bas, Heinz P. Bloch, Allan R. Budris, and Joseph F. Gustin
Facilities Management by David M. Stipanuk and Harold Roffmann
Facilities Change Management in Context by Professor Edward Finch
Croner Facilities Management
FM World - www.fm-world.co.uk
www.bifm.org.uk
Facilities Management Journal - www.mpp.co.uk
Facilities Management Excellence - www.fmxmagazine.co.uk
FMUK - www.fmuk-online.co.uk
Facilities - www.emeraldinsight.com/products/journals/journals.htm?id=f
Facilities Management - www.lnbconnect.co.uk/Compliance/Facilities-Management.html